

## NEW & CURRENT PATIENTS

<p style="text-align: center;"><b>General Information:</b></p> <p>First Name: _____ MI: _____</p> <p>Last Name: _____</p> <p>Prefix: _____ Suffix: _____</p> <p>Address: _____          _____</p> <p>Zip Code: _____</p> <p>City: _____</p> <p>State: _____</p>	<p style="text-align: center;"><b>Contact:</b></p> <p>Cell: _____</p> <p>Home: _____</p> <p>Work: _____</p> <p>Email: _____</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p style="text-align: center;"><b>Insurance Information:</b></p> <p>(This used for referral information only.)</p> <p>Primary: _____</p> <p>Secondary: _____</p> <p>Policy Holder Name: _____</p> <p>Policy Holder Date of Birth: _____</p> <p>Policy Holder SS#: _____</p> <p>Policy Holder Employer: _____</p> </div>
<p style="text-align: center;"><b>Basic Information:</b></p> <p>Gender:      <input type="checkbox"/> Male      <input type="checkbox"/> Female</p> <p>Date of Birth: _____</p> <p>Employer: _____</p> <p>Emergency Contact: _____</p> <p>Relation: _____</p> <p>Emergency Phone: _____</p>	<p style="text-align: center;"><b>Responsible Party:</b></p> <p>First Name: _____</p> <p>Last Name: _____</p> <p>Address: _____          _____</p> <p>Zip Code: _____</p> <p>City: _____ State: _____</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p style="text-align: center;"><b>HIPPA:</b></p> <p>I hereby acknowledge that I have a received the Access To The Hope Family Center Notice of Privacy Practices.</p> <p>Date: _____</p> <p>Signature: _____</p> </div>
<p><b>Authorization to Release Information:</b></p> <p>I authorize the release of any medical information necessary for a referral to another medical provider. I permit a copy of this authorization to be used in place of the original.</p> <p>Date: _____ Signature: _____</p>	

Name: \_\_\_\_\_ Occupation: \_\_\_\_\_

Date of birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Marital Status: \_\_\_\_\_ Number of children: \_\_\_\_\_

### Medications *Please include prescriptions, over-the-counter, vitamins, herbs, supplements:*

Name	Dose	Name	Dose
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### Allergies *to medications, X-ray dyes, latex, foods, other:* ☐ YES ☐ NO *If YES, please list:*

Medical allergies: \_\_\_\_\_ Food/other allergies: \_\_\_\_\_

### Past medical history and review of symptoms

*Please place a check beside diseases and symptoms you have experienced in the past or are presently experiencing.*

- |   |   |   |   |
|---|---|---|---|
| <input type="checkbox"/> high blood pressure            | <input type="checkbox"/> venereal disease<br>type: _____      | <input type="checkbox"/> depression / suicidal thoughts                     | <input type="checkbox"/> chest pain / tightness             |
| <input type="checkbox"/> diabetes                       | <input type="checkbox"/> hepatitis or jaundice<br>type: _____ | <input type="checkbox"/> anxiety / panic                                    | <input type="checkbox"/> heart skipping / pounding          |
| <input type="checkbox"/> heart disease                  | <input type="checkbox"/> hemorrhoids                          | <input type="checkbox"/> alcohol abuse                                      | <input type="checkbox"/> abdominal pain / discomfort        |
| <input type="checkbox"/> blocked arteries               | <input type="checkbox"/> colitis<br>type: _____               | <input type="checkbox"/> drug abuse   | <input type="checkbox"/> nausea / vomiting                  |
| <input type="checkbox"/> skips or rapid rate            | <input type="checkbox"/> GERD (heartburn / indigestion)       | <input type="checkbox"/> head or neck radiation                             | <input type="checkbox"/> constipation                       |
| <input type="checkbox"/> murmur / valve problems        | <input type="checkbox"/> peptic ulcer disease                 | <input type="checkbox"/> hot flashes / night sweats                         | <input type="checkbox"/> diarrhea                           |
| <input type="checkbox"/> heart failure                  | <input type="checkbox"/> gall bladder disease                 | <input type="checkbox"/> fever  | <input type="checkbox"/> change in bowel habits             |
| <input type="checkbox"/> high cholesterol               | <input type="checkbox"/> anemia                               | <input type="checkbox"/> cold or heat intolerance                           | <input type="checkbox"/> blood in/on bowel movement         |
| <input type="checkbox"/> cancer<br>type: _____          | <input type="checkbox"/> blood disorder<br>type: _____        | <input type="checkbox"/> excessive thirst or urination                      | <input type="checkbox"/> frequent urination                 |
| <input type="checkbox"/> thyroid disease<br>type: _____ | <input type="checkbox"/> skin diseases                        | <input type="checkbox"/> unexplained weight gain / loss                     | <input type="checkbox"/> difficulty urinating               |
| <input type="checkbox"/> COPD                           | <input type="checkbox"/> acne                                 | <input type="checkbox"/> swollen glands                                     | <input type="checkbox"/> burning / pain with urination      |
| <input type="checkbox"/> asthma                         | <input type="checkbox"/> psoriasis                            | <input type="checkbox"/> easy bruising / bleeding                           | <input type="checkbox"/> blood in urine                     |
| <input type="checkbox"/> pneumonia                      | <input type="checkbox"/> eczema                               | <input type="checkbox"/> fatigue  | <input type="checkbox"/> difficulty controlling urine or BM |
| <input type="checkbox"/> nasal allergies                | <input type="checkbox"/> other: _____                         | <input type="checkbox"/> dizziness / light-headedness                       | <input type="checkbox"/> penile discharge                   |
| <input type="checkbox"/> neck pain                      | <input type="checkbox"/> varicose veins                       | <input type="checkbox"/> headaches  | <input type="checkbox"/> difficulty with erections          |
| <input type="checkbox"/> low back pain                  | <input type="checkbox"/> poor circulation                     | <input type="checkbox"/> loss of vision / blurred vision /<br>double vision | <input type="checkbox"/> joint pain / swelling              |
| <input type="checkbox"/> arthritis<br>type: _____       | <input type="checkbox"/> migraine headaches                   | <input type="checkbox"/> hearing loss                                       | <input type="checkbox"/> foot / ankle swelling              |
| <input type="checkbox"/> gout                           | <input type="checkbox"/> glaucoma                             | <input type="checkbox"/> ringing in ears                                    | <input type="checkbox"/> rash                               |
| <input type="checkbox"/> kidney stones                  | <input type="checkbox"/> macular degeneration                 | <input type="checkbox"/> nosebleeds   | <input type="checkbox"/> changing mole                      |
| <input type="checkbox"/> kidney disease<br>type: _____  | <input type="checkbox"/> fibromyalgia                         | <input type="checkbox"/> nasal congestion                                   | <input type="checkbox"/> skin lump or sore                  |
| <input type="checkbox"/> BPH                            | <input type="checkbox"/> chronic fatigue syndrome             | <input type="checkbox"/> hoarseness / sore throat                           | <input type="checkbox"/> irritability / mood swings         |
| <input type="checkbox"/> urinary tract infection        |   | <input type="checkbox"/> swallowing problems                                | <input type="checkbox"/> weakness                           |
|   |   | <input type="checkbox"/> cough  | <input type="checkbox"/> numbness / tingling sensation      |
|   |   | <input type="checkbox"/> wheezing   | <input type="checkbox"/> balance problems                   |
|   |   | <input type="checkbox"/> shortness of breath                                | <input type="checkbox"/> poor concentration / focus on task |
|   |   |   | <input type="checkbox"/> memory loss                        |

### Gynecologic and obstetric history

Age at onset of periods: \_\_\_\_\_ Frequency: \_\_\_\_\_ Length of period: \_\_\_\_\_

Number of each: Pregnancies: \_\_\_\_\_ Births: \_\_\_\_\_ Miscarriages: \_\_\_\_\_ Therapeutic abortions: \_\_\_\_\_

*Please place a check beside symptoms you have experienced or are presently experiencing. Provide a brief description; include dates.*

- |  |  |
|--|--|
| <input type="checkbox"/> prolonged / abnormal bleeding _____ | <input type="checkbox"/> abnormal discharge _____            |
| <input type="checkbox"/> leakage of urine _____              | <input type="checkbox"/> history of abnormal pap smear _____ |
| <input type="checkbox"/> pelvic pain _____                   |  |

### Hospitalizations, surgeries, serious injuries *Please provide a brief description; include dates.*

Hospitalizations: _____	Surgeries: _____	Injuries: _____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Immunization history**

Have you had immunization for:

Tetanus ☐ NO ☐ YES When: \_\_\_\_\_ Hepatitis B ☐ NO ☐ YES When: \_\_\_\_\_  
 Pneumonia (Pneumovax) ☐ NO ☐ YES When: \_\_\_\_\_ List any other immunizations with dates: \_\_\_\_\_  
 Shingles (Zostavax) ☐ NO ☐ YES When: \_\_\_\_\_

**Preventive tests**

When did you last have the following tests:

Pap smear \_\_\_\_\_ Breast exam \_\_\_\_\_ Stool check for blood \_\_\_\_\_  
 Mammogram \_\_\_\_\_ Colonoscopy \_\_\_\_\_ Prostate exam \_\_\_\_\_  
 Bone mineral density \_\_\_\_\_ Cholesterol check \_\_\_\_\_

**Family History**

Has any member of your family (parents, grandparents, or siblings) been diagnosed with the following:

Illness	Family member(s)	Approximate age when diagnosed
Cancer		
type: _____	_____	_____
type: _____	_____	_____
type: _____	_____	_____
Hypertension (high blood pressure)	_____	_____
Heart disease	_____	_____
High Cholesterol	_____	_____
Diabetes	_____	_____
Stroke	_____	_____
Mental disease (anxiety, depression)	_____	_____
Drug addiction	_____	_____
Alcohol addiction	_____	_____
Glaucoma	_____	_____
Bleeding diseases	_____	_____
Arthritis	_____	_____
type: _____	_____	_____
type: _____	_____	_____
Kidney problems	_____	_____
Asthma	_____	_____
Hereditary disease	_____	_____

**Preventive Lifestyle**

Do you wear seat belts? ☐ NO ☐ YES If no, why? \_\_\_\_\_  
 Do you wear a bike helmet? ☐ NO ☐ YES If no, why? \_\_\_\_\_  
 Do you exercise regularly? ☐ NO ☐ YES If yes, what kind, duration, times per week? \_\_\_\_\_  
 Do you smoke? ☐ NO ☐ YES If yes, how many packs per day? \_\_\_\_\_  
 Do you drink coffee? ☐ NO ☐ YES If yes, how many cups per day? \_\_\_\_\_  
 Do you drink tea? ☐ NO ☐ YES If yes, how many cups per day? \_\_\_\_\_  
 Do you drink alcoholic beverages? ☐ NO ☐ YES If yes, how many drinks per day? \_\_\_\_\_ per week? \_\_\_\_\_  
 If there is a gun in your house, is it  
   unloaded and out of children's reach? ☐ NO ☐ YES ☐ Does not apply  
 Do you use drugs (marijuana, cocaine, crack, etc.)? ☐ NO ☐ YES If yes, explain: \_\_\_\_\_  
 Have you engaged in activity that has put you at risk for AIDS? ☐ NO ☐ YES If yes, explain: \_\_\_\_\_  
 Do you want to be tested for AIDS? ☐ NO ☐ YES  
 Have you ever worked with chemicals, paints, asbestos, or  
   other hazardous materials? ☐ NO ☐ YES If yes, explain: \_\_\_\_\_  
 Are you in a relationship in which you have been physically  
   hurt (slapped, kicked, punched, bruised) by your partner? ☐ NO ☐ YES ☐ Does not apply  
 Do you ever feel afraid of your partner? ☐ NO ☐ YES ☐ Does not apply  
 Do you have a "living will"? ☐ NO ☐ YES  
 Do you have an organ donor card? ☐ NO ☐ YES  
 Do you use birth control? ☐ NO ☐ YES If yes, which method? \_\_\_\_\_

# New Patient Survey

We would appreciate you taking the time to answer the following questions.

How did you learn about Access To The Hope Family Center?

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## Circle Yes or No

Did anyone refer you to us?	Yes	No
Did you visit our website?	Yes	No
Did you see us on Facebook?	Yes	No
Did you hear about us on the radio?	Yes	No
Did you find us in the phonebook?	Yes	No

Thank you for taking this survey!

**MEMBERSHIP CONTRACT**

- **\$65 Monthly Membership Fee- Adult**
- **Plus a \$25 appointment scheduling fee for each office visit.**

You now have a Medical Home Membership, which will allow you to be scheduled for routine doctor visits for a fee of only \$25 per visit. There is no extra charge for most basic lab work for our members. Some non-routine lab work that is sent out is based on actual cost at approximately a 75% discount. **All Annual Healthcare Memberships are non-refundable once any office visits or lab work has been completed.** This represents a private contract between Access To The Hope Family Center and the patient, which is executed after membership payment has been made and initial services rendered. Insurance will not reimburse for the prepaid plans and **this is not a type of insurance.** Access To The Hope Family Center does not file insurance claims or sign insurance contracts. Medicare and Medicaid recipients are not allowed to file claims for Medicare/Medicaid covered services.

Basic lab work that can be performed at no additional charge for members include: Strep Test, CMP, Lipid Panel, TSH, PSA Screening, HgA1C, Urine Dip, CBC, and an Annual Pap Smear.

Members receive an annual EKG at no additional charge. We have arranged for significantly discounted rates at participating facilities for other diagnostic tests such as X-ray, MRI, and Ultrasound testing.

*Services such as sutures or supplies like injections are **not included** or discounted with membership.*

**\*There is a No-Show fee for missed appointments of \$25.00 per episode.**

Please SELECT **One Option** Below:

☐ I, (print name) \_\_\_\_\_ agree to pay **\$685 in full**, for the year starting \_\_\_\_/\_\_\_\_/20\_\_\_\_ for this membership and ending on \_\_\_\_/\_\_\_\_/20\_\_\_\_.

**OR**

☐ I, (print name) \_\_\_\_\_ agree to pay **\$65 per month (with the first 3 months paid in advance for new patients)** for one year starting \_\_\_\_/\_\_\_\_/20\_\_\_\_ for this membership and ending on \_\_\_\_/\_\_\_\_/20\_\_\_\_.

**This fee will be drafted from the bank account that you provide on every 1st of the month.**

Either prepaid plan entitles me to discounted fees on services at this location only. I will still be responsible for other services not discounted as specifically mentioned above. **At the end of one year, this contract will automatically renew unless you inform us in writing to cancel; however, fees and terms may change annually.**

**CONTROLLING LAW:** This agreement shall be construed and interpreted in accordance with the laws of the State of North Carolina. As used in this agreement, the singular shall include the plural and the plural shall include the singular and the use of any genders shall be applicable to all genders.

**SEVERABILITY/INVALID CLAUSES:** The provisions of this agreement are severable and should any provision, clause, sentence, section, or part thereof be found to be invalid, illegal, unconstitutional, inapplicable to any person or circumstance, or otherwise unenforceable, the remainder of the agreement shall not be affected thereby and each term, provision, sentences, clauses, sections or parts of the agreement herein shall be valid and enforceable to the fullest extent permitted by law.

**I understand that if I receive services under this agreement and then either fail to make a monthly payment or full annual fee that I will responsible for all charges I have incurred at the normal non-discounted rate.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## **IMPORTANT INFORMATION**

- **Bring ALL medications and vitamins to EVERY VISIT!**
- **Make sure ALL of your contact information is updated.**
- **Come in a week BEFORE follow-up appointment for blood work, if blood work is necessary.**
- **Make sure your Credit Card, Debit Card, or Bank account information is current, including the EXPIRATION DATE, for monthly billing to avoid additional service fees. A service fee of \$15.00 is charged on all banking returned charges.**
- **All payments must be current to be seen, to receive prescription refills, and/or receive referrals.**
- **Please notify us at least 24 hours before an appointment if you need to cancel or reschedule to avoid a \$25.00 service fee.**
- **There is a \$25 NO SHOW FEE for each missed appointment.**
- **Important understanding for members paying monthly. If you do not fulfill your terms of payment, you will be held responsible for all unpaid annual charges or you will be charged NON-MEMBER rates. Non-member rates are currently \$130.00 per visit plus any additional services.**
- **We require new monthly members to pay the first 3 months in advance (\$195.00). After the first 3 months, you will begin paying \$65.00 per month on the first of each month.**
- **Failure to make your payment on time may result in being sent to collections and reported to the credit bureau.**
- **Understand that billing may come directly from our office or you may receive bills from our authorized external billing company TWIN OAKS.**
- **All office visits have a \$25 scheduling fee.**

**We appreciate you taking the time to review the additional information. We find this important to review so we can do everything possible to help keep our prices reasonable for all of our members.**

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Patient's Signature

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Staff member that reviewed this with patient